

Taylor'd Yacht Charters



Once we Yatcha we Gotcha

**WELCOME HOME!**

Client Name: \_\_\_\_\_ Yacht: \_\_\_\_\_

Charter Dates: \_\_\_\_\_ Location: \_\_\_\_\_

Welcome Home from your charter! Please would you take a few moments to complete the following questionnaire, as we do value your comments about the charter vacation you have just experienced as do future charter guests. Thank you so much, Sandy and Tom

Did you find your crew to be helpful, friendly, and professional? \_\_\_\_\_

\_\_\_\_\_

How were the entertainment, activities, water toys, etc.? \_\_\_\_\_

\_\_\_\_\_

Was the yacht comfortable, clean, and well maintained?\_\_ Any odors? Plumbing issues? \_\_\_\_\_

\_\_\_\_\_

Describe your best moment on the charter? Describe your worst moment? \_\_\_\_\_

\_\_\_\_\_

How would you describe the quality and presentation of meals and beverages you received? \_\_\_\_\_

\_\_\_\_\_

Describe the chef and his/her culinary skills? \_\_\_\_\_

\_\_\_\_\_

Is there anything you can suggest to improve this yacht for future charters? \_\_\_\_\_

\_\_\_\_\_

Did you find your itinerary exciting? \_\_\_\_\_

\_\_\_\_\_

Did all your guests enjoy the charter? \_\_\_\_\_

Will you charter again? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

How did you find the services offered by TAYLOR'D YACHT CHARTERS?

Please rate 1-5. 1 being POOR; 5 being EXCELLENT

- Responsiveness to client: 1 2 3 4 5
- Information Accuracy: 1 2 3 4 5
- Timeliness: 1 2 3 4 5
- Helpfulness to client: 1 2 3 4 5
- Knowledgeable of charter industry: 1 2 3 4 5
- Representation of the client: 1 2 3 4 5

Are there any further comments or suggestions that TAYLOR'D YACHT CHARTERS / the yacht / or the crew may better serve you in the future? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

May we send you a periodic newsletter? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

May we use you as a reference? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

We would like to thank you once again for booking with TAYLOR'D YACHT CHARTERS, and for taking the time to answer this questionnaire and e-mailing it back to us. We look forward to working with you on your next charter vacation!

Your Signature \_\_\_\_\_

**TAYLOR'D YACHT CHARTERS**  
**108 N Temple Rd**  
**Natchez, MS 39120**  
**office: 601 442 1713**  
**fax: 601 442 1680**  
**Tom's mobile: 954 803 2596**  
**Sandy's mobile: 954 420 5565**  
**<http://www.taylordyachtcharters.com>**